Contract Management transformation

Where are we now? Understanding two different but complementary skill sets Strategic contract Tbd based on management function contract Strategic contract management value/risk/strategic commercial negotiations, strategic alignment and supplier development activity importance Contract management Service lead Relationship, cost, change and performance management and benefits reafisation Contract performance monitoring Cost and derformance monitoring and validation Service management Day to day operational oversight and stakeholder and customer engagement E.G of contract management models: Hub and spoke - Sheffield City Council Centralised - Essex County Council

So we need a system which:

- Avoids duplication and waste
- Supports innovation and flexibility
- Protects specialist skills
- Improves communications and accountability
- Integrates end to end commissioning process
- Is adaptable and proportionate
- Acknowledges valid exceptions

What we are planning:

Creation of a commercial

contract management hub that supports services in dealing with the more commercial and strategic aspects of contract management.

OUR FUTURE

- Analysis of whether the methods of contract monitoring that we currently use are the most effective.
- Work with our key contractors to review our contracts to ensure that they are mutually beneficial and as such more likely to deliver high quality services.
- Create a model for high quality contract management and build that into all new procurement processes.
- Generate more significant social value out of a key contracts by building this into the tendering process.
- Create a more transparent and consistent system of contract management across the entire council